



Report to the Community 2022



Message from the Chair and CEO

Green Acres Foundation has had the privilege of being the top provider for seniors' housing since 1960.

Our Mission, Vision, Values and Guiding Principles are the foundation for our decisions. We make it our commitment to ensure our residents enjoy a high quality of life

Our dynamic, well maintained senior communities are the result of the efforts of the dedicated employees; without a doubt each of whom try to make every senior resident's day a special one. During the pandemic, we were so proud at how we protected the residents and staff and lessened the risks.

As we look forward, Green Acres Foundation will continue to ensure our housing and services meet the needs of our senior clientele. By providing affordable, superior housing and services we will remain "Best of the Best in seniors housing" as voted on by the citizens.



Dawna Coslovi
Chief Executive Officer



Jeff Carlson
Chair, Board of Directors



"Green Acres Foundation has had the privilege of being the top provider for seniors' housing since 1960."

Board of Directors

Green Acres Foundation is governed by a nine member Board of Directors. The board members are appointed by the City of Lethbridge, Lethbridge County, the Towns of Coaldale, Coalhurst, Picture Butte and Nobleford, and the Villiage of Barons. The 2022 board members were:

Jeff Carlson, *Chair*
Don McDowell, *Vice Chair*
Heather Caldwell
Rajko Dodic
Ron Gorzitza
Lorne Hickey
Roger Hohm
Cynthia Papworth
Ryan Parker



Call us
(403) 328-1155



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@greenacreslethbridge



Check out our Website
greenacres.ab.ca

Who We Are

Our Mission

Green Acres Foundation provides affordable housing and quality services responsive to the needs of clients

Our Vision

To be a fiscally sustainable organization known for innovation, growth, diversity, and recognized as the trusted choice for affordable housing and quality services

Our Values

Integrity, honesty, respect, and loyalty

Our Guiding Principles

- We strive for the provision of service excellence while ensuring the safety, security, and dignity of residents and employees
- We are innovative, attuned, and adapt to the future needs in the housing market place.
- We are open to diversity in programs and service delivery
- We uphold the highest ethical standards
- Affordability is a priority in our decision making
- Partnerships, collaboration, and cooperation are integral to our operations.
- We are a good corporate citizen

Our Strategic Priorities

A Great Place to Live

A Great Place to Work

Strategic Alliances and Partnerships

Organizational Profile

Organizational Growth and Sustainability

We Offer



Housing



Services



Community



Affordability



Security



Activities and Excursions

Alliances and Partnerships

Green Acres Foundation is more than a housing management body - we are a people-first organization that's focused on community leadership, involvement, and volunteerism.

Our innovative partnership with Alberta Health Services (AHS) began in 1999 at Piyami Lodge to deliver housing with health care services in a home-like setting. Now over 20 years later, this partnership has set the provincial model for Designated Supportive Living (DSL) level of care between housing operators and AHS.

To improve the lives of our residents, we actively nurture our community partnerships with AHS, Seniors Community Services Partnership, Lethbridge Elder Abuse Resource Network, and various service groups.

Our partners with schools and other organizations "open doors" for inter-generational learning and interaction.

We partner with a variety of different causes and local organizations to give back, get connected, and make a difference.



\$5,182.91

Donation to the Westminster Elementary School Library

\$1,002.00

Donation to Anti-Bullying (Pink Shirt) Day

\$1,632.50

Donation to Terry Fox/Silver Fox campaign.

\$1,200.00

Donation to Big Brothers/Big Sisters

\$1,302.00

+ 295 lbs. of food

Donation to the Lethbridge Food Bank

"It has made me come to life. I have many friends here"

- Resident

Successes of 2022



Best of the Best

Green Acres Foundation was voted Best of the Best in the Seniors Housing category for the fourth year in a row!



Maintenance and Upgrades

Safety is a top priority. We added a new fence at Garden View Lodge, which was funded in part through the Community Capital Project Grant from the City of Lethbridge. We also replaced the emergency call system at Sunny South Lodge.



New E-Bikes for Our Residents

E-bikes for our residents were funded through our annual charity golf tournament, Lions' Club of Picture Butte, and partial funding by the Community Foundation of Lethbridge and Southwestern Alberta.



Social Media

Since joining the social media world in 2020, the Foundation's presence has organically reached over 40,000 people! Follow us on Instagram and Facebook: @GreenAcresLethbridge



Abbey Road Terrace

We commenced renovations to Abbey Road Terrace and look forward to welcoming our first residents in late spring 2023 at our newest historical apartment location.



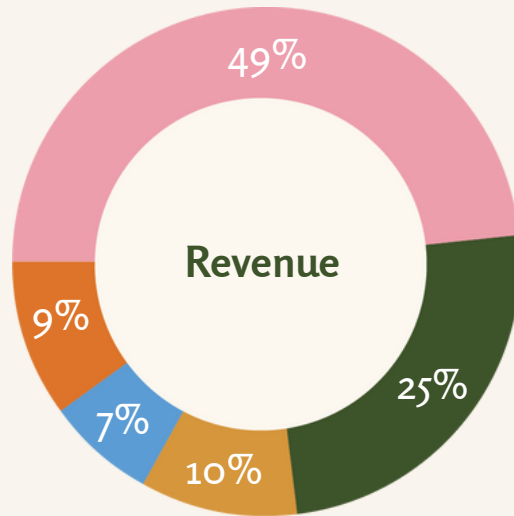
Our Future

Green Acres has strategically purchased land in various quadrants of Lethbridge, allowing us to be proactive to create additional seniors housing as needed. Our future growth plans align with the Municipal Housing Strategy and the Provincial Stronger Foundations Housing Strategy.

"It's safe, comfortable, everything an old person like me needs. It's great for seniors!" - Resident

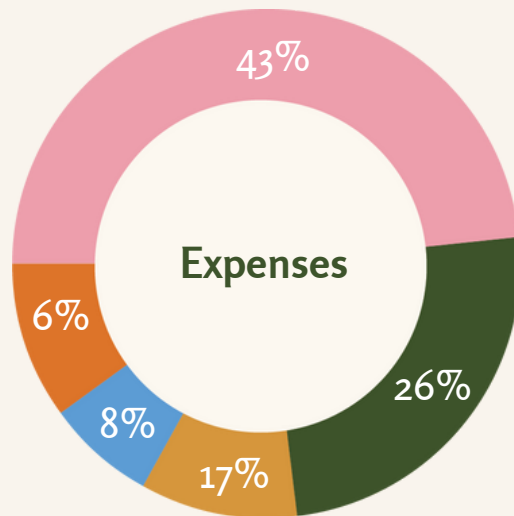
2022 Financial Overview

Other revenue includes provision of the Medication Assistance Program (MAPS) to over **280** residents



\$3,555,000 invested in capital projects

- **\$2.52 M** Abbey Road Terrace construction
- **\$985,000** land purchase
- **\$50,000** ramp replacement at Sunny South Lodge



\$2,203.81 / Month

Average Cost to House a Resident



\$1,771.96 / Month

Average Lodge Rent Paid

"I have lived here for 10 years, and I have been extremely happy. The staff are caring and truly supportive of me."

- Resident

2022 Foundation Facts

100%

one hundred percent of residents are satisfied with staff.

99%

Ninety-nine percent of lodge residents feel safe.

96%

ninety-six percent of residents feel at home.

17

Number of centenarian residents we had in 2022.



Number of Staff & Volunteers



123

Healthcare



123

Kitchen Food Service



58

Resident Services



67

Support Staff



85

Volunteers

Total 456



1,758

Volunteer Hours



637,290

Meals Served



30,264

Rooms Cleaned

51%

fifty-one percent of employees have 5 to 10 years of service

28%

twenty-eight percent of employees have over 10 years of service

91%

Ninety-one percent of employees say GAF is a great place to work