

Sunny South News

September 2021

From your Manager,

Happy September everybody!

Now is the time to get outside and enjoy the beautiful warm weather. Farmers are busy with harvest and gardeners are enjoying the fruits of their labours as well.

We are happy to remind everyone that visitors are allowed to come and go without making appointments. Visitors are required to wear a mask in all common areas of the Lodge. However, once in resident suites, guests can take their masks off if the resident allows. As always, you are welcome to have family and friends visit outside as well.

Enjoy the remainder of this wonderful weather and drink plenty of fluids!

Jennifer

Welcome our New Residents!

Ken D.	Michael B.
David W.	Piroska B.

Residency & Service Agreement

14.10 The Foundation will not tolerate physical or verbal abuse, profanity, discriminating remarks, rude, sexual, or other inappropriate behaviours by Residents. The Resident must conduct themselves in a manner that is conducive to a congregate living environment. The Resident must use common courtesy, good manners, and have a pleasant attitude toward other Residents and staff. The Resident is responsible to ensure their behaviour is not disruptive to, and will not impugn the reputation of, other Residents, Staff, or the Foundation.

Failure to do so will result in a notice to vacate being served to the Resident.

14.12 The use of alcohol or other substances to a degree that would cause disruption to others is not tolerated.

Special Events

We have a busy month ahead of us! Kicking it off right on **September 1st** is our 90+ Royal-tea Party. Come help us celebrate all our amazing 90+ year olds including 2 over 100!!

Then on **September 8th**, we are doing our annual talent show! Sign up on the bulletin board in the dining room or let Alex or Rayel know that you have a talent you want to share. It can be a performance or a display! Looking forward to seeing all your amazing skills!

September 20th is our Terry Fox/Silver Fox Fundraiser. We will be going for walks in the morning in his honour. If you would like a pledge sheet, let Alex or Rayel know and we can get you one, but it is not required to participate. In the afternoon we will be showing the movie, **Terry (2005)**. The tuck shop will be open before and during the movie with all proceeds going to the Terry Fox Foundation.

Reminders

2021 Resident Survey Results

27 residents completed the survey this year - here's what they said!

- Cleanliness - 100% satisfied
- Maintenance - 100% satisfied
- Safety & Security - 100% satisfied
- Activities - 90% satisfied
- Staff - 96% satisfied
- Management - 95% satisfied
- Meals - 81% satisfied

Thanks to those who completed the survey and provided comments as we use the information to improve our services. We hope to hear from everyone in 2022!

Happy Birthday!

Martha N.	Sept. 1
Rose B.	Sept. 10
Audrey O.	Sept. 12
John O.	Sept. 17
Alfred R.	Sept. 19
Ted W.	Sept. 26
Marilyn E.	Sept. 28
Anna K.	Sept. 30

Our birthday party will be on Wednesday, September 15 at 2:00 p.m. with Orange Blossom Express entertaining.

Hairdresser

Wednesdays 9:00 - 4:00

Thursdays 9:00 - 4:00

Fridays 9:00 - 4:00

To book an appointment with Patsy, call: (403) 382-1577

On **September 8th**, Leisters will be here to do a walker clinic. If you would like them to look at your walker and fix it up or just tighten a bolt, come to the activity area at 9:00 a.m.

We are very excited to welcome back residents from the Villa and Manor to entertainment being hosted at the Lodge as well as bus trips and other events. We can't wait to see your smiling faces again!

Emergency Preparedness - Loss of Water

In the event of mechanical breakdown or supply issue to the building resulting in a loss of running water, the Foundation has procedures in place to minimize the impact on residents. Residents can assist to preserve water when possible by limiting bathroom use.

Jugs of bottled water are available to provide water for the staff to utilize for cooking. Hand sanitizer will be utilized for hand hygiene. The Foundation may request the resident contact a family member to provide hand sanitizer and bottled water to drink. In the event the situation cannot be resolved for a longer period of time, the Foundation may request that residents contact a family member to stay with until the situation is resolved.

Please see your manager if you have any questions or concerns.

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